

Property Maintenance Operative Apprenticeship Level 2

Study Mode: Full Time, Work Based Learning

Is this course right for me?

The primary role of a property maintenance operative is to optimise property condition and quality and to ensure the building is kept in a safe working condition.

Property maintenance operatives need to maintain a high level of quality, providing maximum satisfaction to customers, clients, guests and team.

They will understand the mechanism of buildings including electrical, plumbing, plant, safety systems and equipment; provide first and immediate response to fault finding, whilst maximising quality and ensuring cost effectiveness, and ensure prevention of major damage that could result in extensive costs and minimise reactive intervention.

Entry Requirements

Entry requirements for this apprenticeship will be determined by the individual employer.

What will I learn?

- Understand and demonstrate the importance of workplace health and safety.
- Comply with organisational safety procedures, identify hazards and reduce risks.
- Work safely across a diverse range of client environments.
- Understand and demonstrate safe working at height.
- Carry out basic building fabric repairs (walls, doors, frames, skirting, plasterwork).
- Maintain plumbing and drainage systems, including WC repairs, leaking taps and unblocking drains.
- Maintain high standards of water hygiene.
- Maintain electrical distribution systems and carry out safe minor electrical repairs (sockets, plugs, lighting, fuses).
- Understand and maintain plant, safety systems and equipment.
- Demonstrate sustainable, energy-efficient and environmentally responsible practices.
- Maintain external areas including drainage, guttering and building fabric.
- Use hand tools safely (screwdrivers, drills, pliers, scrapers and tools for plumbing/carpentry).
- Understand and manage resources and stock effectively.
- Apply principles of Planned Preventative Maintenance.
- Prepare areas for refurbishment or deep cleaning.
- Carry out repairs and reactive maintenance tasks.
- Understand the importance of delivering good customer service.
- Record and report information accurately internally or externally.
- Show a flexible attitude and commitment to quality and excellence.
- Perform effectively under pressure and persist through challenges.
- Work thoroughly, take ownership and complete tasks to a high standard.
- Engage positively with clients and customers.
- Demonstrate organisational values and build effective working relationships.
- Approach work with problem-solving skills and comply with policies and procedures.
- Show enthusiasm, influence appropriately and respect all stakeholders.
- Take ownership of situations and work independently or as part of a team.
- Communicate effectively verbally and in writing.
- Use a problem-solving approach with a focus on efficiency and value for money.
- Communicate well at all levels and adapt to different situations.
- Understand own limitations and maintain a drive for quality and excellence.

What skills will I gain?

How will I be assessed?

Throughout the programme the apprentice will receive expert training from highly qualified staff.

A qualified assessor will provide an induction and regular workplace assessments.

What can I do next?

Completing this apprenticeship programme, with its transferable skills, will enable apprentices to progress into a technical specialist role – e.g. electrical or plumbing – and supervisory and management roles – e.g. facilities management – across a wide range of sectors.

Delivery

Location:

Start Date:

Day:

Time:

Course Fee:

Course Code: AP0064

Study Mode: Full Time, Work Based Learning

Apply online: www.wolvcoll.ac.uk/apply